

Home Buildings & Contents Insurance: Change Notice

What's changed?

1 July 2023

BZI has made some changes to its Home Buildings and Contents Insurance products, effective for policies with a cover start date of 1st of July 2023 onwards.

The purpose of this document is to highlight certain changes between the following Blue Zebra Insurance Product Disclosure Statements (PDSs):

	Existing PDS	New PDS
Home Buildings & Contents Insurance – Accidental Damage	Effective date: 1 January 2022 Preparation date: 3 November 2021 Version: BZ00001 – V8 11/21	Effective date: 1 July 2023 Preparation date: 17 May 2023 Version: BZ_H_AD_PDS_FSG_20230701
Home Buildings & Contents Insurance – Listed Events	Effective date: 1 January 2022 Preparation date: 3 November 2021 Version: BZ00002 – V8 11/21	Effective date: 15 January 2023 Preparation date: 17 May 2023 Version: BZ_H_LE_PDS_FSG_20230701
Home Buildings & Contents Insurance – Basic	Effective date: 1 January 2022 Preparation date: 3 November 2021 Version: BZ00003 – V8 11/21	Effective date: 15 July 2023 Preparation date: 17 May 2023 Version: BZ_H_LEB_PDS_FSG_20230701

This document is only intended to provide a summary of the changes and does not form part of your policy. Please carefully read the relevant PDS for full details of the cover offered, and any exclusions, conditions and limits that apply.

For further information on any of the changes below please refer to the relevant section of the policy described in the first column. For example, if we consider the first clarification below, if you need additional information, you will go the 'About your sum insured' section of the PDS.

You can ask your broker to provide you with a copy of the new PDS.

Section	Change Type	Description
About your sum insured	Clarification	Accidental Damage, Listed Events & Basic cover Clarification that any individual contents item that is listed on your schedule will be considered in addition to the general contents sum insured. IMPORTANT: Additional changes have been made to what items can be specified and what that means - please see below.
How we settle your claim – buildings	Derogation	Accidental Damage, Listed Events & Basic cover If your building or any part of your building did not comply with local government or other statutory requirements at the time of its construction we will not repair or replace your buildings but will pay the cash settlement value in respect of your claim or part of it. For example, if your building was never approved by council then we would not repair or replace this building but pay you its cash settlement value. This does not change any cover provided under Additional Benefits - 'Meeting building regulations' Definition of cash settlement value can be found in the 'definitions' section of the PDS.

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Section	Change Type	Description
How we settle your claim – buildings	Derogation	Accidental Damage, Listed Events & Basic cover The situations where we will replace undamaged material have not changed, however we have: <ul style="list-style-type: none"> ▪ Included additional language to confirm that in circumstances where the damage is to fixed coverings to walls, floors and ceilings it is limited to the room, hall or passage that the damage occurred in; and ▪ Introduced a \$10,000 limit for how much we will pay to match undamaged material.
Where we cover Contents in the open air at the insured address	Derogation	Accidental Damage cover Introduction of a limit (\$10,000 or 20% of your contents sum insured, whichever is the greater) if your contents in the open air are damaged by flood, storm, storm surge or are stolen. Clarification that any 'specified item' where cover is limited to the insured address does not have cover for contents in the open air.
Where we cover Contents in storage	Derogation	Accidental Damage, Listed Events & Basic cover Introduction of a limit - \$100,000 or 25% of your contents sum insured, whichever is the lesser Clarification that any 'specified item' where cover is limited to the insured address does not have cover for contents whilst in storage.
Where we cover Contents away from your insured address Optional Covers Specified items What is covered – specified items	Derogation	Accidental Damage cover Updated to reflect the intent that there is no cover for your contents outside of Australia or New Zealand when the duration of your trip exceeds 180 days. For example, if you travel overseas for 200 days (starting from the date you leave Australia) your valuable items are not insured for this trip. Listed Events Updated to reflect the intent that there is no cover for your valuable items outside of Australia or New Zealand when the duration of your trip exceeds 90 days. Basic cover Updated to reflect the intent that there is no cover for your valuable items outside of Australia or New Zealand when the duration of your trip exceeds 30 days.
Contents Cover What are contents	Derogation	Accidental Damage Pedal cycles are no longer covered whilst being used for racing or pacemaking.
Contents Cover What are contents What are not contents	Clarification	Accidental Damage, Listed Events & Basic cover <ul style="list-style-type: none"> ▪ We have included examples for personal effects to include medical aids, glasses and hearing aids. ▪ Clarification that musical instruments are not considered contents (and excluded) while they are being used for earning an income. ▪ We explicitly included electric scooters in the definition of contents, subject to certain criteria being met. ▪ We have explicitly excluded petrol powered bicycles

Section	Change Type	Description
<p>The most we will pay for contents claims</p> <p>Optional cover Specified items</p>	<p>Clarification</p> <p>Derogation</p> <p>Clarification</p> <p>Derogation</p>	<p>Accidental Damage</p> <p>We have introduced some changes to the way the optional cover ‘Specified items’ (previously named ‘Specified valuable items’) cover works, when selected it can change the cover for certain individual contents items:</p> <ul style="list-style-type: none"> to be insured for their full value if they are contents items that are subject to the limits within the policy (pedal cycles, jewellery, watches, collections), and/or; to restrict cover for an item to be covered at the <u>insured address only</u> and while inside a building that is fully enclosed. <p>When an item is shown on the schedule, that does not meet the criteria to be considered a ‘Specified item’ that item will be treated as general contents items.</p> <p>There is no longer a reduced excess when you specify an item, the general contents excess applies to claims.</p> <p>Listed Events & Basic cover</p> <p>We have introduced some changes to the way the optional cover ‘Specified items’ (previously named ‘Specified portable items’ & ‘Specified valuable items’) cover works, when selected it can change the cover for certain individual contents items:</p> <ul style="list-style-type: none"> to be insured for their full value if they are contents items that are subject to the limits within the policy (pedal cycles, artwork, jewellery, watches, collections), and/or; Away from the insured address. <p>When an item is shown on the schedule, that does not meet the criteria to be considered a ‘Specified item’ that item will be treated as general contents items.</p> <p>There is no longer a reduced excess when you specify an item, the general contents excess applies to claims.</p>
<p>Optional Cover Unspecified portable items</p>	Derogation	<p>Listed Events & Basic cover</p> <p>We no longer offer the option for unspecified portable items cover.</p>
<p>Contents with flexible limits Optional Covers – Specified items</p>	Derogation	<p>Accidental Damage, Listed Events & Basic cover</p> <p>Pedal cycles are now limited to \$5,000 per item unless included as a specified item.</p>
<p>What you are covered for – buildings and contents Unoccupied buildings</p>	Clarification	<p>Accidental Damage, Listed Events & Basic cover</p> <p>Updated to reflect the intent that unoccupancy days relate to a continuous period of unoccupancy.</p>
<p>What you are covered for Listed Events</p> <ul style="list-style-type: none"> Storm Flood <p>General Exclusions Retaining walls, gates and fences</p>	Derogation	<p>Listed Events cover</p> <p>We have added an exclusion for damage to retaining walls, gates and fences for storm, storm surge or flood damage when you were aware (or a reasonable person would have been aware), were:</p> <ul style="list-style-type: none"> in a poor or damaged condition before the incident; installed or constructed incorrectly; or not compliant with local government or other statutory requirements at the time of construction.
<p>General Exclusions Retaining walls, gates and fences</p>	Derogation	<p>Accidental Damage & Basic cover</p> <p>We have added an exclusion for damage to retaining walls, gates and fences for storm, storm surge or flood damage when you were aware (or a reasonable person would have been aware), were:</p> <ul style="list-style-type: none"> in a poor or damaged condition before the incident; installed or constructed incorrectly; or not compliant with local government or other statutory requirements at the time of construction.

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Section	Change Type	Description
What you are covered for Listed Events & Basic Escape of liquid Additional Benefit Escape of liquid	Clarification	Listed Events & Basic cover We have clarified that shower recesses would be covered. Accidental Damage cover We have clarified that shower recesses would be covered.
Additional Benefits Removal of debris	Derogation	Accidental Damage cover Costs to make the insured address safe and/or demolish, remove and dispose of any building debris now have a limit of 20% of your buildings or your general contents sum insured.
Additional Benefits Rebuilding fees	Derogation	Accidental Damage cover Introduction of a limit of 20% of the buildings sum insured.
Additional Benefits Temporary accommodation for home owners	Derogation	We have introduced an additional limit for how long we will pay temporary accommodation costs. Accidental Damage We will pay up to a maximum period of 24 months. Listed Events & Basic cover We will pay up to a maximum period of 12 months.
Additional Covers Mechanical or electrical breakdown Additional Covers Motor burnout	Derogation	Accidental Damage cover The maximum age of electric motors covered under this additional cover has been reduced from 20 years to 15 years. Listed Events cover The maximum age of electric motors covered under this additional cover has been reduced from 15 years to 10 years
Additional Covers Food and medication spoilage	Derogation	Accidental Damage Introduction of a limit of \$1,000
Optional cover Home business extension	Clarification	Accidental Damage We have clarified that the definition of contents is amended to include musical instruments while they are being used to earn an income when the home business extension optional cover is taken.
What you are not covered for – legal liability	Derogation	Accidental Damage, Listed Events & Basic cover We have clarified that liability is limited to that which arises from the ownership, custody or use of any model or toy aircraft with a wingspan of up to 1.5 metres
Definitions Cash settlement value	Clarification	Accidental Damage, Listed Events & Basic cover We have removed the words ‘agree to’ to align with the wording as there are circumstances where we may not be able to repair or replace your buildings and, in those situations, we will initiate a cash settlement.
Definitions Pedal cycles	Clarification	Accidental Damage, Listed Events & Basic cover We have introduced a definition for pedal cycles to expand it to electric bicycles and pedelec bicycles.
Definitions Storm	Clarification	Accidental Damage, Listed Events & Basic cover We have replaced the word rain with rainwater for clarity and then used this definition of storm consistently throughout the wording.
Definitions Unoccupied	Clarification	Accidental Damage, Listed Events & Basic cover We have introduced a definition for unoccupied (being the opposite of occupied) to simplify the unoccupancy condition within the wording.

If you have any questions about the cover BZI offers under the policies described above, please ask your broker.